

Client Feedback	Strongly agree	Agree	Disagree
• Trainers had good knowledge and experience of the industry.			
• Overall, we are satisfied with the training.			
• Assessment was at an appropriate standard.			
• The training had a good mix of theory and practice.			
• We would recommend the training organisation to others.			
• The training was an effective investment.			
• The training was effectively integrated into our organisation.			
• Our employees gained the skills they needed from this training.			
• Our employees gained the knowledge they needed from this training.			
• The training prepared our employees for the demands of work.			
• The training used up-to-date equipment, facilities and materials.			
• The training resources were appropriate for learner needs.			
• The training organisation acted on feedback from employers.			
• The training organisation developed customised programs.			
• The way employees were assessed was a fair test of their skills and knowledge.			
• The training organisation dealt satisfactorily with any issues or complaints.			
Comments:			

Optional:

Client name:	Client address:
Client signature:	Date: